

Singapore

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Accenovate Spa Management System



The Accenovate Spa management System handles the appointment entry & Scheduling of therapists, rooms and equipment. Setting appointments can be complex process in a busy spa environment, thus requiring simple and efficient access to the schedule view from various angles. This module can handle "multi resource" scheduling for each appointment, thus multiple number of therapists, rooms and equipment can be set for each individual appointment as required by the chosen user view.

The rapist availability and priority can be set for each user view, as their room preferences.

All functionality for the appointment scheduling is accessed from a single matrix form where the user can format the view on resources availability.

Single key-stroke or mouse click can change the view from seeing the therapist or room availability, the level of time interval or the scheduled appointment details. The user can have immediate view of customers, therapist or room agenda for any given period, and on-screen calendar places the user swiftly on selected dates.

Point of Sale

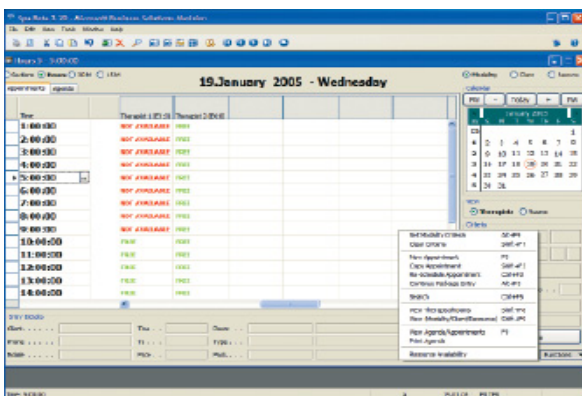
The financial settlement of the appointment is performed using the standard point of sale operations of the Accenovate hotel.

Management System thus giving full security and control of the payment handling. This ensures that no appointments are left unbilled and matching appointment history with posted financial information is a simple task. Retrieving appointment information, entering appointment or change statuses can be performed at the point of sale station.

Course Management

Course management is also handled, where courses are pre-scheduled and participants are added. Resources can be assigned to each course, which then is automatically added to their individual schedules. The module keeps track of course charges and the payment status of each participant.

Participant payment can be finalized using the point of sale integration.



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Accenovate Spa Management System



ACCENOVATE PMS embedded functionality

Spa appointment can be linked to hotel reservations, thus automatically informing Spa Management on reservation changes or cancellations.

Feature highlights:

- Appointment scheduling from single matrix view.
- Multiple therapists, rooms and/or equipment can be assigned to single appointment.
- Handling packages and/or deal offers including multiple modalities.
- Priority, gender restrictions & modality handling setup per therapist and room.
- Assignment of required resources for each modality.
- Availability periods for all resources options, handles holidays, sick leaves etc.
- User defines work status settings on each appointment according to modality.
- Seamless Point of sale for maximum financial security.
- User defined level of time period settings (i.e. hour, 30 minutes, 5 minutes)
- Time drill down features on appointment schedule viewer.
- Day section settings, i.e. morning, lunch, afternoon, evenings.

- Sales amount estimates for revenue scheduling.
- Optional link to the Dynamics NAV™ CRM module.
- Optional link with Accenovate PMS module for link to hotel reservations.
- View of agenda per client or resources, including hardcopy printouts.
- Therapists load overview based on modality effort level.
- General date settings for blocking appointment, i.e. official holidays.
- On Screen calendar for efficient resource

